

Scott Conger, Mayor
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COVID-19 Daily Update – March 17, 2020

Mayor Scott Conger

City of Jackson

Latest Information:

We are continuing to monitor this situation very closely. Remember, prevention is key to minimizing the effects of the virus, particularly on those most vulnerable in our community. Let this be a time for us to show greater concern, care, and patience with our neighbors.

As you may have seen, President Trump recommended yesterday a set of guidelines to help prevent further COVID-19 spread and exposure. These guidelines suggest limiting gatherings to 10 or less people, steer clear of eating and drinking at bars, restaurants and food courts, and work or attend school from home whenever possible for the next 15 days. We are working with our local businesses and restaurants to understand how these guidelines will impact them. [Visit Jackson TN](#) will be sharing updates on our local restaurants, to include delivery offerings, on their Facebook page.

[JEA](#) publicly announced today that they will be suspending service disconnections for non-payments during the COVID-19 crisis until further notice. They are still accepting bill payments via online, phone, and drive-thru, but will be closing walk-in services effective Wednesday, March 18th.

The [Jackson-Madison County Library](#) will be closed effective Wednesday, March 18th until March 31. Due dates have been extended to April 4th and fees will be waived. The Library will still be offering free Wifi access in their parking lot, along with other online services. Follow their Facebook page for updates and resources.

RIFA is continuing to provide lunches to their 4 Bus Stop Café destinations for JMCSS spring break (Lincoln Courts, Royal Arms, Rolling Acres Estates, and Hartland Place Apartments). We are working with RIFA, JMCSS, Southwest Human Resources Agency, United Way, and others to develop a plan for continuing to offer to meals for children while schools remain closed next week.

Our Police and Fire Departments are working closely with other first responders in Madison County to coordinate emergency responses and preventative actions, to include additional protective gear and cleaning/sanitization protocols.

All of our departments are developing Continuity of Operations Plans so that we can continue operating most effectively and efficiently over the next 30-90 days.

During our daily briefing, the Jackson-Madison County Regional Health Department gave us an update on case numbers for Jackson-Madison County. There are **3** tests pending. So far, we have had **0** positive tests and **8** cleared. The State of TN confirmed positive count is now **73**.

For the [Jackson-Madison County Health Department](#), Please Dial: 731-423-3020

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For information on non-emergency resources through United Way of West TN, Please Dial: 2-1-1

Price Gouging: To report price gouging contact the State of Tennessee Division of Consumer Affairs at www.tn.gov/consumer or call 615.741.4737