



City of Jackson 2003 Survey Summary

At Your Service	Yes		No						No Response		
Have you ever used the City Services Hotline, 425-CITY?	410	30.12%	951	69.88%					62		
In your experience, are City Employees Courteous Responsive?	1090	86.03%	177	13.97%					156		
Are there any City Services you feel should be Discontinued?	247	25.60%	718	74.40%					458		
What Should Be Discontinued? (See attached report)	191	13.42%							1232		
Have you ever attended a City Council Meeting?	390	28.91%	959	71.09%					74		
Would you be more likely to attend City Council meetings if they were held at Night?	590	44.36%	740	55.64%					93		
Have you ever attended a Town Hall meeting in Jackson?	241	17.81%	1112	82.19%					70		
Do you plan to attend the Town Hall meeting on Oct 13?	116	9.26%	1137	90.74%					170		
Have you ever called the Mayor's office or your City Council representative?	597	44.03%	759	55.97%					67		
Will you take advantage of the Online Property Tax Payment option?	178	13.62%	1129	86.38%					116		
Would you be open to correspondence from the City by eMail (to save postage costs)?	633	48.51%	672	51.49%					118		
What is the # 1 Issue the City should address? (See attached report)	814	57.20%							609		
Leadership - How would you rate the following	Highest		Good		Average		Needs Improvement		Lowest	No Response	
Overall direction of the city	192	15.27%	432	34.37%	419	33.33%	148	11.77%	66	5.25%	166
Mayor	264	20.45%	380	29.43%	337	26.10%	172	13.32%	138	10.69%	132
Dist. 1 Councilman Maurice Hays	89	13.15%	126	18.61%	288	42.54%	101	14.92%	73	10.78%	746
Dist. 2 Councilman Johnny Lee Dodd	50	8.08%	105	16.96%	254	41.03%	115	18.58%	95	15.35%	804
Dist. 3 Councilman Earnest Brooks, II	43	7.10%	101	16.67%	271	44.72%	111	18.32%	80	13.20%	817
Dist. 4 Councilman Harvey Buchanan	84	13.35%	127	20.19%	249	39.59%	99	15.74%	70	11.13%	794
Dist. 5 Councilman Gerry Neese	100	14.51%	162	23.51%	277	40.20%	84	12.19%	66	9.58%	734
Dist. 6 Councilman "Pepper" Bray	124	17.20%	175	24.27%	281	38.97%	88	12.21%	53	7.35%	702
Dist. 7 Councilman John Bannister	67	10.60%	118	18.67%	267	42.25%	106	16.77%	74	11.71%	791
Dist. 8 Councilman Charles Rahm	86	12.57%	150	21.93%	295	43.13%	95	13.89%	58	8.48%	739
Dist. 9 Councilman David Cisco	75	10.98%	134	19.62%	272	39.82%	104	15.23%	98	14.35%	740
Security	Very Safe		Good		Average		Needs Improvement		Not Very Safe	No Response	
Please rate the extent to which you feel safe in the following Places:											
Your Neighborhood - daylight	806	58.92%	361	26.39%	136	9.94%	22	1.61%	43	3.14%	55
Your Neighborhood - after dark	432	31.60%	469	34.31%	260	19.02%	114	8.34%	92	6.73%	56
Downtown Business area - daylight	491	36.32%	477	35.28%	267	19.75%	72	5.33%	45	3.33%	71
Downtown Business area - after dark	72	5.38%	198	14.79%	371	27.71%	328	24.50%	370	27.63%	84



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Security (continued from page 2)	Excellent		Good		Average		Needs Improvement		Insufficient		No Response
How do you rate the frequency of Police Patrols in the following areas?											
Your Neighborhood - daylight	142	10.95%	201	15.50%	399	30.76%	258	19.89%	297	22.90%	126
Your Neighborhood - after dark	88	7.79%	169	14.97%	293	25.95%	243	21.52%	336	29.76%	294
Downtown Business area - daylight	206	18.71%	315	28.61%	407	36.97%	107	9.72%	66	5.99%	322
Downtown Business area - after dark	85	7.22%	246	20.88%	447	37.95%	218	18.51%	182	15.45%	245
Have you ever called for the Jackson Police or Fire Department in an Emergency situation?	Yes		No								No Response
	657	48.70%	692	51.30%							74
	Excellent		Good		Average		Needs Improvement		Insufficient		No Response
How would you rate the response time?	233	32.27%	199	27.56%	146	20.22%	77	10.66%	67	9.28%	701
Your Neighborhood/Area (See attached report)											706
Jobs & Economic Development	Yes		No								No Response
Do you think the city should help in the rebuilding of East Jackson and Downtown?	892	68.04%	419	31.96%							112
Should Developers pay impact fees to help pay for streets, sidewalks, etc?	1164	88.99%	144	11.01%							115
Should the City offer incentives to recruit new Businesses and Industry?	1161	87.56%	165	12.44%							97
Communications - What is the best way for the City of Jackson to get information to citizens?											
Town Hall	193	13.56%	1230	86.44%							
Radio	426	29.94%	997	70.06%							
Television	782	54.95%	641	45.05%							
Newspaper	767	53.90%	656	46.10%							
eMail	106	7.45%	1317	92.55%							
How would you rate Jackson's use of:	Highest		Good		Average		Needs Improvement		Lowest		No Response
Public Information	122	10.04%	342	28.15%	475	39.09%	177	14.57%	99	8.15%	208
Media Communication	129	10.75%	315	26.25%	459	38.25%	191	15.92%	106	8.83%	223
Website www.cityofjackson.net	86	12.15%	170	24.01%	320	45.20%	83	11.72%	49	6.92%	715



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City Facilities Amenities - Frequency Of Use	Weekly		Monthly		5-10 Times		1-4 Times		Never		No Response
Bemis Park	9	0.78%	10	0.87%	21	1.82%	121	10.49%	992	86.04%	270
Bemis Recreation Center	7	0.61%	2	0.17%	12	1.05%	63	5.51%	1059	92.65%	280
Bennett Center	9	0.79%	7	0.61%	25	2.18%	112	9.77%	993	86.65%	277
Carnegie Center	0	0.00%	9	0.77%	179	15.31%	478	40.89%	503	43.03%	254
Civic Center	8	0.67%	55	4.58%	490	40.83%	462	38.50%	185	15.42%	223
Centennial Park	3	0.26%	1	0.09%	28	2.47%	108	9.52%	994	87.65%	289
Cypress Grove	8	0.68%	23	1.96%	103	8.78%	443	37.77%	596	50.81%	250
Forrest Hill	1	0.09%	2	0.18%	9	0.80%	35	3.10%	1083	95.84%	293
Highland Park	16	1.38%	27	2.34%	97	8.39%	178	15.40%	838	72.49%	267
Fairgrounds	8	0.66%	117	9.66%	438	36.17%	489	40.38%	159	13.13%	212
Jones Creek	3	0.26%	15	1.30%	48	4.17%	130	11.29%	955	82.97%	272
Kate Campbell	8	0.70%	19	1.66%	103	8.97%	272	23.69%	746	64.98%	275
Malesus	23	1.98%	24	2.07%	82	7.07%	179	15.43%	852	73.45%	263
Muse Park	17	1.46%	24	2.07%	151	12.99%	317	27.28%	653	56.20%	261
The Ned	5	0.42%	27	2.27%	209	17.58%	410	34.48%	538	45.25%	234
North Park	77	6.46%	102	8.56%	183	15.35%	278	23.32%	552	46.31%	231
Lions Club Center	8	0.70%	5	0.44%	13	1.13%	79	6.89%	1042	90.85%	276
Oman Arena	8	0.67%	28	2.35%	260	21.81%	491	41.19%	405	33.98%	231
Paradise Park	0	0.00%	1	0.09%	7	0.62%	30	2.64%	1100	96.66%	285
Pringles Park	33	2.75%	50	4.17%	308	25.69%	448	37.36%	360	30.03%	224
South Jackson Center	11	0.96%	8	0.70%	16	1.40%	68	5.94%	1041	91.00%	279
Tobe-Bailey	5	0.44%	7	0.61%	40	3.49%	109	9.52%	984	85.94%	278
TR White	12	1.04%	20	1.73%	45	3.90%	115	9.96%	963	83.38%	268
Unity Park	0	0.00%	1	0.09%	6	0.53%	56	4.91%	1078	94.48%	282
Wallace Road Park	1	0.09%	3	0.26%	9	0.79%	40	3.50%	1091	95.37%	279
Westwood	24	2.08%	22	1.90%	63	5.45%	120	10.39%	926	80.17%	268

